

# EXPORT HELPDESK



<http://export-help.cec.eu.int>

An instrument to facilitate exports from developing countries  
into the European Union

A service provided by the European Commission

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## Contents

- Introduction to the Export Helpdesk
- Advantages offered by the Helpdesk to exporters from developing countries (DCs)
- Online interactive visit

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## What is the Helpdesk?

- An internet database
- An online service

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## Advantages of the Helpdesk

- ✓ Free of charge
- ✓ Interactive
- ✓ User-friendly

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## Online interactive visit

<http://exporthelp.europa.eu>

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## The Helpdesk helps exporters find potential markets within the EU

- Trade Statistics Section

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Sections to take full advantage of the EU's preferential trade regimes:

- Import tariffs Section

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Sections to take full advantage of the EU's preferential trade regimes:

- Customs documents section

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Sections to take full advantage of the EU's preferential trade regimes:

- Rules of Origin Section

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Latest Section : Requirements and taxes

Section on the **specific requirements** of the EU and the Member States applicable to the import of products originating from a third country  
Section on **internal taxes** applicable to products.

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The Helpdesk helps exporters find trade partners and contacts in the EU

- Market Place Section
- Links Section

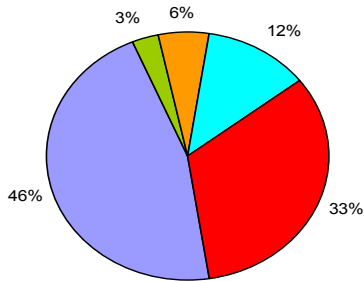
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Possibility of lodging a detailed information request

- Contact section

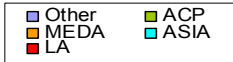
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### EH page requests 2005



ACP - %	
Africa	89
Caribbean	4
Pacific	7

ASIA - %	
ASEAN	30
SAARC	34
Other	36



### How to contact the Export Helpdesk?

Internet page: <http://exporthelp.europa.eu>

E-mail: [exporthelp@ec.europa.eu](mailto:exporthelp@ec.europa.eu)

Fax: +32-2-296.67.393

Mail address:

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Market Access unit (E.3)

Brussels 1049 - BE



<http://exporthelp.europa.eu>

