

# ICT and E-Business Strategies for Development

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## **Summary of “Building Trust and Confidence in E-business and other ICTs Applications”**

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As more people get connected to the Internet, there is a growing lack of trust in the Internet for critical e-applications in the business, medical, government and financial sectors. Users are flooded with unsolicited emails, private data is traded without user's consent and critical business and government information technology infrastructure is becoming prime target for hackers.

Building trust and security for ICTs applications is of great concern to several governments and also a high priority for the World Summit on the Information Society discussions.

This presentation highlights some of the challenges for building online trust and security, addresses some technology strategies, policies and initiatives to address these challenges gives and overview of some ITU activities in this domain.

Within the last six months, as part of its E-Strategies Programme, ITU has launched projects in e-government, e-security and e-agriculture in Bulgaria, Georgia and the Kyrgyz Republic, organized workshops to address Internet and e-business policies in Azerbaijan, Internet Protocol symposium for Europe and CIS countries in Russia, Sub-regional seminar on ICT development in Uzbekistan and participated in several workshops and seminars on ICT development in the Europe and CIS region.

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***NB: presentation summaries are provided unedited as received from the authors and presenters***